

We Asked, You Said

What are your thoughts on our new service, are there any gaps?

You noticed the following gaps: cultural inclusion, financial support, health and wellbeing and training.

There will be drop-ins in six towns, (Oldbury, Rowley Regis, Smethwick, Tipton, Wednesbury, and West Bromwich), does this meet Carers' needs?

You expressed a preference for certain locations, venues and times. You also asked for groups for specific Carer's needs as well as outdoor activities and online options.

Are there any festivals or places in Sandwell where you would like us to have a presence?

You suggested that we have a presence in major parks and community venues, attend festivals and public events, community hubs and support awareness weeks.



✓ Google Translation and a new Inclusive Support page are now on our website.

✓ Our website has a new Financial Support page, links to our benefits calculator, food banks and debt advice.

✓ Our new Wellbeing, Relaxation & Time Out page provides options to take care of your physical and mental health.

✓ Take a look at our new Support from Health Professionals page to see how your GP and local hospital can assist you.

✓ Brush up on your digital skills, or increase your confidence in caring on our page named by you - Learning Opportunities.

✓ In addition to the drop-in at St Albans Community Centre and Dunelm Oldbury, we also have library drop-ins across the six towns, including Great Barr.

✓ We delivered on meeting times between 10.00 am & 12.30 pm.

✓ Links to Healthy Sandwell have been added across the website to signpost to a variety of outdoor activities.

✓ Our Carers Week event took place at Sandwell Country Park with outdoor stalls and activities.

✓ Regular online Carers Coffee Catch ups have been added to our What's On calendar.

✓ We supported Dementia Action Week and we're holding a special Carers Week event.

✓ We will be a stallholder at Sandwell and Birmingham Mela in July and we are hoping to have a presence at One Fest in August.

Thank you for your feedback, it's only by sharing your experiences and views that we can learn and make improvements.

Join our Carers Voice programme and share your views.



Join Today!

Decide on your level of input:

- Surveys/Consultations
- Workshops/ Focus groups
- Sharing your story



Share Your Story!

